

Empxtrack Performance Management Software

Frequently Asked Questions



What makes Empxtrack Performance Management different from other products?

Empxtrack has helped hundreds of organizations to transform their work culture into a people-centric workplace. Our worldwide clients appreciate Empxtrack for:

- ❖ Maximum configurability
- ❖ Customization support
- ❖ 24x7 availability of a dedicated account manager
- ❖ Online help with stepwise instructions to use and configure the product
- ❖ User friendly solution with zero learning curve
- ❖ Seamless API Integration with third party applications
- ❖ Competitive pricing

How long does it take to setup Empxtrack after purchasing from ADP marketplace?

With Empxtrack, you can go live in less than an hour. Implementation time may vary depending upon the level of changes needed.

The single sign-on feature makes it easy for the users to directly login from their ADP application.

Can I configure the solution according to my requirements?

Yes, Empxtrack offers multiple configuration options to map your company needs.

We can even build new functionality quickly, at low costs, if you have very specific needs in your performance management processes.

Empxtrack has pre-configured templates, multiple approval options, configurable help and messaging, and ratings and attributes, and all can be setup with a few clicks.

What type of customer support is included?

Our customer support staff is available 24*7 to assist you via phone, chat, email or Zoom meetings. A dedicated account manager will be assigned to you once you purchase the solution.

How will Empxtrack benefit my organization?

Empxtrack performance management acts as a growth enabler by providing operational excellence and managing performance data efficiently with the use of advanced HR technology.

With Empxtrack, you can generate a high volume of employee performance data and gain deeper insights into individual performance through year round reports.

Frequent check-ins help in identifying goal achievements and areas of improvement, thereby coaching employees for highest performance.

Insights obtained in performance reviews and 360 degree feedback are utilised for employee skill development, thereby accelerating business growth.

What are the key features of Empxtrack Performance Management?

- ❖ Agile, SMART goal setting and ongoing monitoring of goal achievements
- ❖ Goal cascading and alignment with company objectives
- ❖ Frequent check-ins and constructive feedback through CPM
- ❖ Multiple appraisal and compensation plans
- ❖ Intuitive reports and analytics to analyze appraisal data
- ❖ Fair, holistic and timely performance reviews
- ❖ Well-rounded 360 feedback from multiple stakeholders
- ❖ Comparative rating on multiple attributes in appraisal
- ❖ User friendly solution with zero learning curve
- ❖ Seamless API Integration with third party applications
- ❖ Competitive pricing

How does Empxtrack Performance Management integrate with the ADP platform?

API integration makes data integration easy and convenient. Employee data can be easily integrated from ADP to Empxtrack through a Weekly scheduler. Integration with ADP occurs through a single sign on. Just log in to the ADP Marketplace, purchase the system and go live with Empxtrack in less than an hour.

How do I purchase Empxtrack solution from the ADP marketplace?

If you are an ADP Workforce Now or ADP Vantage customer, you can easily purchase Empxtrack on ADP Marketplace. It takes only a few minutes to complete the purchase process. Check out the [stepwise instructions](#) or [watch a short video](#) on how to purchase Empxtrack from ADP marketplace.

How will Empxtrack improve our experience with its offerings?

Through a continuous process of performance management by setting team and employee goals aligned to strategic organization goals and reviewing progress, Empxtrack adopts an employee-centric approach that enables overall growth of the organization.

Can I configure reports in the system?

Empxtrack allows configuration of multiple reports. Most commonly used reports are - Goal and appraisal status reports, goal achievements report, 9 grid matrix, radar chart, comparative scoring report and more.

What are the overall benefits of using an integrated solution?

An integrated solution eliminates the need to access multiple accounts and minimizes compliance risks, along with the administrative burden of manual data transfer. This speeds up HR processes and improves system security.

Any specific industry that can use Empxtrack Performance Management?

Empxtrack can be used by any organization that focuses on improving workforce performance and employee development.

Empxtrack performance management is used by over 200,000 employees everyday across multiple business verticals, including Hospitality, Healthcare, IT, Manufacturing, Retail, Financial Service Providers, Non Profit organizations and more.

What if we want to take only one module from Empxtrack?

Empxtrack allows you to purchase any number of modules as per your requirements. You can add modules to scale up and map your evolving needs at any time.